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Special Bulletin: the Olympic Transportation Plan

This Bulletin contains up-to-date information on the Olympic Transportation Plan as of **January 28, 2010** and replaces the original version created on October 29, 2009. Updated text is highlighted in red with an adjacent arrow. ⇨

I. Strategies for Roads, the Truck Route, Goods Movement and Waste Management in Vancouver

As the Olympic Host City, Vancouver will experience the most road-related restrictions and changes during the 2010 Winter Games, but BCTA has been able to mitigate many of these in consultation with VANOC and the City of Vancouver and to successfully implement numerous concessions for motor carriers. Specific details from the OTP on changes to the Vancouver road network, off-peak goods movement and waste management, and useful information links follow.

1. Road Network Changes

This section describes individual road closures, identifies "Olympic Lanes," streets with parking and stopping restrictions (including commercial loading zones), changes to the truck route and updates to Vancouver's noise control by-laws to allow extended hours for deliveries and waste management. All of the road-related closures, restrictions and truck route changes for Vancouver are noted on the Host City [OTP map](#), but BCTA has provided additional information for road network changes below.

Road Closures: Olympic Venues (Effective dates for individual roads & areas noted)

Travel near Olympic Venues (including the athletes' residences at the Olympic Village and competition venues) will be restricted for both commercial and non-commercial vehicles alike, in order to allow access for athletes and attendees and for security reasons. Commercial vehicles that deliver to any Olympic Venues will receive permits from VANOC to do so (section *II. Security Protocols for Delivering to Olympic Venues & Adjacent Properties* contains details about the permit process).

Only vehicles with permits may access the following roads and areas:

- Olympic Village: Seawall and 1st Avenue (November 1 to March 31)
- Stadium District (GM/BC Place):
 - Abbott Street (January 4 to March 1)
 - Quebec Street (January 15 to March 1)
 - Expo and Pacific Boulevard (January 29 to March 1)

- Dunsmuir and Georgia Viaduct Closures (February 5 to March 1)
- Pacific Coliseum: Renfrew Street (January 24 to March 1)
- Main Media Centre: Canada Place and Waterfront Road (January 27 to March 1)
- Vancouver Olympic Centre: Midlothian Street (February 1 to March 1)

⇒ [Link: Table of Venue Road Closures and their effective dates.](#)

Road Closures: Pedestrian Corridors February 12 to 28

Vancouver has designated core downtown streets as pedestrian-only corridors for the Olympic Games period only (February 12 to 28 inclusive). **No vehicles are allowed on these corridors between noon and midnight each day during the Games.** Affected streets are:

- Granville Street (Smithe Street to Cordova Street)
- Robson Street (Bute Street to Beatty Street)
- the Hamilton/Mainland corridor (David Lam Park to Georgia Street)
- Beatty Street (Smithe Street to Dunsmuir Street)

Vehicles will be permitted to use cross-streets within these corridors (e.g., to cross Robson Street on Burrard).

⇒ **Road Closures: Opening and Closing Ceremonies February 10, 12, 28 & March 12**

The following streets will be closed for Opening/Closing Ceremonies from noon to midnight on February 10, 12, 28 and March 12:

- Cambie Street bridge (all lanes closed to vehicle traffic, however pedestrian and bike access will be maintained via the east and west sidewalks)
- Beatty Street (between Smithe and Georgia)
- North sidewalk of the 1100 block of West Hastings, in front of the Renaissance Vancouver Hotel (4 pm to 5:30 pm)

On February 10, 12, and 28 there will also be a significant amount of motor coach activity including loading, unloading and staging on Coal Harbour Quay, Canada Place and West Cordova from noon to 11 pm.

Link: [Map of Road Network Changes for Opening and Closing Ceremonies](#)

Olympic Lanes February 4 to March 1

Olympic routes have been designated throughout the City of Vancouver to provide reliable travel for athletes, technical officials and the media between venues, accommodation, and other locations such as the Olympic Village and Main Media Centre. The following streets are affected:

- Burrard Street (Burrard Bridge to Pender Street)
- Seymour Street (Granville Bridge to Hastings Street)
- Howe Street (Hastings Street to Granville Bridge)
- Pender Street (Cambie Street to Howe Street)
- Cambie Street (Cambie Bridge to 59th Avenue)
- Broadway (Arbutus Street to Commercial Drive)
- Georgia Street (Richards Street to the Stanley Park Causeway)
- Hastings Street (Seymour Street to Boundary Road)

Access to these Olympic Lanes is restricted to VANOC and emergency vehicles and transit buses only, 24 hours a day, 7 days a week. Olympic Lanes approach the Iron Workers Memorial Bridge (i.e., Second Narrows) and Lions Gate Bridge, but there are no Olympic Lanes on the bridges themselves.

Stopping and Parking Restrictions (Includes Commercial Loading Zones)

February 4 to March 1

No stopping or parking will be allowed on the following streets (or portions thereof), 24 hours a day, 7 days a week during this period:

- Burrard Street
- Granville Street
- Fir Street
- Hemlock Street
- 6th Avenue
- 12th Avenue
- King Edward Avenue
- Main Street
- Cordova Street
- Powell Street
- Clark Drive
- SE & SW Marine Drive
- 49th Avenue
- several streets in the downtown core*

Stopping and parking restrictions include all commercial loading zones on these streets. The City of Vancouver and VANOC will contact affected businesses to inform them of available alternatives to on-street commercial loading zones, largely consisting of adjacent side streets and back lanes. VANOC encourages affected motor carriers to **confirm loading areas** with their clients. The City of Vancouver has also stated that there will be **increased enforcement** in February and March to ensure compliance.

*See the Host City [OTP map](#) for details.

Temporary Truck Routes

February 1 to March 21

The City has added the following streets to the truck route network during the period specified above:

- Hastings Street (Main Street to Burrard Street)
- Nelson Street (Burrard Street to Cambie Bridge)
- Smithe Street (Cambie Bridge to Burrard Street)
- **Granville Bridge including Howe Street (southbound) and Seymour Street (northbound)***

* Limited use truck route for non-articulated straight trucks and charter buses with up to 3 axles (single steer, single drive or tandem drive) and GVW less than 27,000 kg.

These changes are reflected on the [Olympic Truck Route Map](#).

Vancouver City Council will also vote whether to approve another BCTA recommendation – to allow permanent access to the **Granville Bridge** for charter buses and straight trucks following the Olympic Games. If Council approves the proposal, the bridge will remain a limited-use truck route for straight trucks and buses as outlined above.

2. Off-peak Goods Movement

February 1 to 28

There are no mandatory delivery times in the City of Vancouver with the exception of deliveries to Olympic Venues and adjacent properties (see section *II. Security Protocols for Delivering to Olympic Venues & Adjacent Properties*). The City and VANOC encourage companies to consider making or accepting deliveries during off-peak periods:

- Midnight to 6 am (preferred)
- 6 am to noon (alternate)

To accommodate these operating hours, the City has temporarily relaxed its noise control by-law to allow deliveries in the downtown core 24 hours a day, 7 days a week. See the [Downtown 24-hour Delivery Zone map](#) for details.

3. Off-peak Waste Management **February 1 to 28**

Changes to the noise control by-law also allow the following extended waste management hours:

- In the downtown core:
 - Monday to Friday – 5 am to midnight
 - Saturday & Sunday – 8 am to midnight
- Outside the downtown core:
 - Monday to Friday – 6 am to 8 pm
 - Saturday & Sunday – 8 am to 8 pm

4. Olympic Torch Relay

The Olympic Torch is scheduled to arrive in BC on January 21st and will make its way to the Metro Vancouver area on February 8th. The final day of the Torch Relay is February 12 (final destination: BC Place).

Link: [Torch Relay Interactive Map](#)

5. Paralympic Transportation Plan

March 12 to 21

The Vancouver 2010 Paralympic Winter Games will begin on March 12 and end on March 21, 2010. Activity levels on City streets during this period will be closer to regular conditions.


There will be no Olympic lanes or pedestrian corridors, limited road closures, and limited 24-hour parking and stopping restrictions.

Temporary parking and stopping restrictions on the following streets will continue to be in effect up to March 21, 2010 in support of the Paralympic Games:

- Hastings St between Main St and Burrard St
- Smithe St between Expo St and Howe St
- Nelson St between Thurlow St and Beatty St
- King Edward Ave between Oak St and Sophia St
- Cambie St between King Edward Ave and 37th Ave
- 2nd/6th Ave between Hemlock St to Main St
- Main St from 2nd Ave to Terminal Ave

Link: [Paralympic Transportation Plan Map](#)

6. Useful Links

- City of Vancouver 2010 Host City [website](#), including the following pages:
 - [What to Expect](#)
 - [Deliveries and Large Vehicles](#)
-  [Paralympic Transportation Plan](#)
- Ministry of Transportation & Infrastructure Transportation 2010 [website](#)
 - [Lions Gate Bridge](#)
 - [Ironworkers Memorial Bridge \(Second Narrows\)](#)

II. Security Protocols for Delivering to Olympic Venues & Adjacent Properties

In Vancouver and Whistler, Olympic Games Venues and adjacent businesses are in security zones that are subject to access restrictions during the Games, dictating special protocols for companies making deliveries to these locations. On October 20, 2009, BCTA facilitated a workshop VANOC to convey detailed information on these protocols and to allow affected motor carriers an opportunity to comment and ask questions.

Although no other procedures are in place for the general road network, companies delivering to these restricted security zones will need to receive and display access permits or passes and operate within defined “delivery windows” (usually during off-peak hours). In addition, businesses must also register their deliveries with VANOC’s centralized scheduling system, the Master Delivery Schedule (MDS), which controls the flow of delivery and service vehicles into venues.

The following sections describe the protocols for companies delivering to businesses adjacent to venues and directly to the Olympic Venues themselves. In addition, there is also a discussion of procedures for unanticipated deliveries to clients other than VANOC (e.g., to athletes or members of the media) within Olympic Venues.

1. Delivering to Properties Adjacent to Olympic Venues

Identifying delivery companies: VANOC will contact all businesses located on affected properties (or their property managers) to collect delivery information, including:

- Vendor
- Vehicle type, contents
- Frequency, current time of delivery

Allocating permits: VANOC will review the delivery information and allocate permits to each business or property manager in **January 2010**. It will also provide access to the MDS so that the business may register its deliveries. The business or property manager will then provide the permits to companies making deliveries to the business.

Motor carriers will not apply for permits directly or initiate the permitting process themselves. Please contact your customer on the affected property adjacent to a venue or VANOC for more information (604-403-2309 or by e-mail at info@vancouver2010.com).

Affected properties:

- **Main Media Centre** (Protocols in effect from: **January 1 to March 1**)
 - Canada Place Complex - 999 Canada Place Way
 - Fairmont Waterfront Hotel - 900 Canada Place Way
 - Fairmont Pacific Rim Hotel - 1038 Canada Place Way
 - Granville Square - 200 Granville Street
 - Waterfront Centre - 200 Burrard Street
 - Shaw Tower - 1077 West Cordova Street
 - Float plane terminal - 1075 West Waterfront Road
 - HeliJet terminal - 455 Waterfront Road
- **BC Place** (Protocols in effect from: **January 29 to March 1**)
 - Costco - 605 Expo Boulevard
 - Plaza of Nations businesses - 750 Pacific Boulevard
 - BC Sports Hall of Fame - 777 Pacific Boulevard
 - Central Heat Distribution - 720 Beatty Street

- McElhanney Consulting - 780 Beatty Street
- Players Chophouse - 808 Beatty Street
- **Whistler Media Centre** (Protocols in effect from: **January 29 to March 1**)
 - Sunshine Place businesses
 - Cornerstone building businesses
 - Aava Hotel - 4005 Whistler Way
 - White Spot - Whistler Way (across from the Aava Hotel)
- **Whistler Medals Plaza** (Protocols in effect from: **Dates to come**)
 - Brewhouse Pub - 4355 Blackcomb Way
 - MY Millenium Place - 4355 Blackcomb Way

If your customer is not located on a property listed above, there are no special delivery protocols to follow during the Games (*i.e.*, you will not require a "permit" to deliver to that customer). For additional information, contact the business located in the adjacent area or VANOC (604-403-2309 or by e-mail at info@vancouver2010.com).

2. Delivering to Olympic Venues

Only suppliers contracted by VANOC or designated sponsors will have direct access to [Olympic Venues](#). Companies should confirm with the current venue owner that they will continue to supply the venue during the Olympic period. Again, either VANOC or the venue owner will communicate delivery protocols directly to affected companies and initiate security procedures.

Motor carriers do not need to initiate the permitting and accreditation process. If you know that you will be delivering to a venue and have not been contacted by your regular customer or VANOC, as a first step, verify that you will still be making deliveries to the venue during the Games. Your customer should at this point be aware of the security protocols. If this is not the case, please contact VANOC for further assistance (604-403-2309 or by e-mail at info@vancouver2010.com)

Procedures for Olympic Venues include the following:

- Details provided in VANOC's *Delivering to Olympic Venues Manual*.
- VANOC will supply the manual to the venue owner together with information on the following:
 - registering on the MDS and delivery windows
 - Vehicle Access and Parking Passes (VAPPs)
 - Remote Vehicle Screening Station (located by the VIA Rail Terminal on Station/Prior Street)
 - Accreditation

VANOC will only distribute the *Delivering to Olympic Venues Manual* to venue owners. It is not otherwise available to the general public.

3. Delivering to Venues for Clients Other than VANOC

VANOC has two additional options for unanticipated deliveries to Olympic Venues that might be initiated by other clients, including athletes and members of the "Olympic family" and the media. Such deliveries may range, for example, from orders for take-out food to replacements for equipment or furnishings within the Olympic Village itself. VANOC may not be able to target companies making these deliveries beforehand and has instead defined two alternative security screening options, as follows:

Option 1:

- Check venue's operating hours
- Park in vicinity of venue (e.g., at temporary public load zones, if possible)

- Contact recipient to advise that driver has arrived
- Driver drops off/picks up at designated checkpoint, where incoming packages will be screened and handed over for delivery to the client

Option 2:

- “Final Mile” delivery using Purolator
 - Purolator will be certified through the Vendor Certification Program
 - Will consider delivery to venue for anyone expressing interest
- The Expression of Interest (EOI) process includes:
 - Submission of an EOI with general information
 - Evaluation of each request
 - Confirmation and agreement signed

For additional information on this option, contact Purolator’s Monty McKay by e-mail at mmckay@purolator.com or Dean Mills at dmills@purolator.com.

Note: Option 1 and 2 generally only apply to the Olympic Venue itself, not adjacent properties. However, if, for example, a guest at the Fairmont Waterfront Hotel, which is located adjacent to a venue, was to order a pizza for delivery, and the Hotel has not entered the pizza company on the MDS, the driver would have to drop the pizza off at a designated check point.

4. Useful links

- VANOC’s Vancouver 2010 [website](#)
- TravelSmart 2010 [website](#)

III. Mostly Business as Usual during Olympics for Port Metro Vancouver

For the most part, normal business operations will continue as usual during the 2010 Winter Games at Port Metro Vancouver (PMV), with some changes only for truck staging and dangerous goods. PMV does not expect increased traffic congestion on the South Shore road corridor and lands adjacent to the Port; nevertheless, motor carriers should remember that **travelling to the Port may take longer than normal due to increased traffic volume** throughout Vancouver and nearby communities.

PMV has provided the following information for motor carriers:

1. Hours of Operation

- Container facilities (*i.e.*, Vanterm, Centerm, and Marco) have confirmed that normal dayshift operations (7 am to 4 pm) will continue during the Games.
- The container terminal reservation window is currently two hours, and changes to this window will not occur during the Olympics. This means that a truck that has a reservation for 10 am can arrive at the facility between 9:30 am and 11:30 am.
- • There will be additional staff at truck gates and to ensure that there are minimal delays. Additionally, Vanterm and Centerm expect a substantial reduction in truck volume during the Games. As such, extended truck gate hours (off-peak) will only be implemented on an as-needed-basis.

2. Access to Control Gates

- Clark Drive Gate will be the access point for all employee and commercial vehicles (with a Port Pass, as usual).
- Commissioner Street Gate will be the access point for all employee and commercial vehicles (with a Port Pass) and visitors.
- The Heatley Overpass will be the major access point for Integrated Security Unit (ISU) personnel, emergency vehicles and Port employees (with a Port Pass).

3. Truck Staging

- Ballantyne truck staging area will not be available from **January 4 to March 4, 2010**.
- There will be limited staging along the South Shore corridor during the Olympics.
- Terminal Dock truck staging will be available from **January 1 to March 15, 2010**, to provide for overflow staging for container trucks on the South Shore.

4. Dangerous Goods

- The following categories of dangerous goods will not be handled or moved through Vanterm or Centerm **between January 26 and midnight on March 3, 2010**:
 - Dangerous goods that require an Emergency Response Assistance Plan (ERAP)
 - Class 1 explosives in hazard divisions 1.1, Class 1.2 and Class 1.5
 - • Class 7 - Radioactive materials (except for medical isotopes included in UN2915, **RADIOACTIVE MATERIAL, TYPE A PACKAGE** that do not require the display of a placard in accordance with Part 4, Dangerous Goods Safety Marks, of the *Transportation of Dangerous Goods Regulations*)
- Transport of **placarded** dangerous goods will only be permitted between midnight and 6 am through the downtown core.
- Other dangerous goods will be allowed 24 hours a day on the perimeter road boundaries of the downtown core and into, through and within Vanterm and Centerm.
- Exemptions to these restrictions will be considered for business critical deliveries on an individual basis by the Vancouver 2010 ISU and Transport Canada. Contact the harbour master at 604-665-9086 or by e-mail at harbour_master@portmetrovancover.com for additional information about transporting dangerous goods.

- 
- TDG inquires can be directed to the Vancouver 2010 Integrated Security Unit (V2010 ISU) by calling **(604) 666-5228** starting on **January 26, 2010**.

5. Useful links

- Port Metro Vancouver 2010 Winter Games [webpage](#)
 - Port Metro Vancouver [2010 Handbook](#)
- 
- V2010 ISU [webpage](#)

IV. Road & Parking Restrictions for UBC's Thunderbird Arena

The Thunderbird Arena (also called the Doug Mitchell Thunderbird Sports Centre) at the University of BC (UBC) is an Olympic Venue for hockey during both the 2010 Olympic and Paralympic Games, which will create road and parking restrictions on university grounds.

1. Road Restrictions

January 25 to March 22

UBC is following a phased-in schedule for road restrictions on campus, with the first phase beginning on **January 25, 2010**, at Thunderbird Boulevard. No vehicles other than emergency vehicles will be allowed access to the roads closed during each phase, although pedestrians and cyclists may access all roads. See UBC's Road Restriction Maps [webpage](#) for an [overview map](#) and individual maps for each restriction period.

As an Olympic Venue, the Thunderbird Arena is subject to security protocols for deliveries. See section *II. Security Protocols for Delivering to Olympic Venues & Adjacent Properties*.

2. Parking Restrictions

January 25 to March 30 (but see information for individual parkades)

The following parking restrictions will be in place during the Winter Games:

- **Thunderbird Parkade** will be closed during the Olympic Games, **February 12 – 28**.
- **Thunderbird Parkade** will be open, with limited spaces, during the Paralympic Games, **March 12 – 21**.
- **Lot B1A**, located immediately north of Thunderbird Parkade, will be closed during the Olympic and Paralympic Games.
- **Health Sciences Parkade** will be open to UBC Hospital patients, their guests, hospital staff and faculty ONLY.
- **John Owen Pavilion lot** will be open to Pavilion staff and clients with confirmed appointments ONLY.
- Parking along **Wesbrook Mall**, along the bus loop southbound, will not be available during the Olympic and Paralympic Games.
- Parking at **Osborne Centre** will be unavailable from **January 25 – March 30**.
- Parking **southbound along East Mall** will not be available during the Olympic and Paralympic Games.

All other parkades and parking lots will be open and accessible. Note that UBC is encouraging Games spectators and university guests who choose to drive to UBC to use the North Parkade.

3. Useful Links

- UBC [2010 Olympic & Paralympic Secretariat](#)

V. Permits & Checkpoints on the Sea to Sky Highway

Both commercial and non-commercial vehicles travelling **northbound** on the Sea to Sky Highway (Highway 99) between **February 11 and 28, 2010**, will require Checkpoint Permits to pass through a designated checkpoint. The [Sea to Sky Highway Checkpoint](#) is intended to manage traffic volume rather than security during the 2010 Winter Games and permits will be available free, with **no limits on quantities for commercial vehicles**.

1. Checkpoint Location & Times

- The traffic checkpoint will be north of Squamish at the Alice Lake turnoff to manage traffic volumes to Whistler from the Metro Vancouver area.
- A **vehicle permit** will be required to travel through the checkpoint **northbound** between **6 am and 6 pm**.
 - No permit will be required for southbound traffic.
 - No permit will be required between 6 pm and 6 am.
- There will be no charge for these permits (FREE).

2. Vehicles Requiring a Permit at the Checkpoint

- Whistler-area residents (two permits per household, mailed in November)
- Visitors
- Employees/employers
- **Commercial vehicles**
 - No limit on the number of permits (issued as needed)
 - FREE
 - Fully transferable between vehicles
 - Apply at Distribution Offices

3. Obtaining a Permit

Distribution Offices will open in **December 2009** in Vancouver, Squamish, Whistler and Pemberton for all other road users, including commercial vehicles. The pre-Games Permit Offices will be operational from December 14, 2009 through January 29, 2010. The Games-time Permit Offices will be operational from February 1, 2010 through February 28, 2010.

- To obtain a permit, commercial applicants will require ID and a business licence or proof of business north of Squamish (e.g., shipping order, invoice, bill of lading)
- No permits will be required for emergency and health care vehicles, utility providers, road service vehicles (snow ploughs, tow trucks), buses (public transit, commercial carriers, shuttle buses, school buses), Olympic accredited vehicles, and taxis and commercial limousines.



- **Permit Issuing Office locations:**
 - **Vancouver**, 450 West Broadway (at Cambie), Monday through Saturday, Noon to 8:00 pm (December 14 to February 11), Closed (February 12 to 28)
 - **Whistler**, Municipal Hall 4325 Blackcomb Way, Monday through Friday, 8:30 am to 4:30 pm (December 14 to February 11); Monday through Sunday, 8:30 am to 4:30 pm (February 12 to 28)
 - **Squamish**, Squamish Volunteer Centre #2-40437 Tantalus Road, Monday through Saturday, Noon to 8:00 pm (December 14 to February 11), Monday through Sunday, 6:00 am to 6:00 pm (February 12 to 28)

- **Pemberton**, Old Community Centre 7567 Pemberton Meadows, Monday through Saturday, Noon to 8:00 pm (December 14 to February 11), Monday through Sunday, Noon to 8:00 pm (February 12 to 28)



4. Useful Links

- Ministry of Transportation & Infrastructure – Sea to Sky Highway [webpage](#)
- Whistler2010 - Sea to Sky Highway Driving During the 2010 Winter Games [webpage](#)
- VANOC – Getting Around the Sea to Sky Corridor [webpage](#)
- Whistler Chamber of Commerce 2010 Transportation [webpage](#)

VI. Deliveries and Permits at Whistler

The Resort Municipality of Whistler is implementing a [Games Period Delivery Program](#) (Goods) and [Commercial Carrier Program](#) (Passengers) for the 2010 Winter Olympics, which will be in place from **February 1 to 28, 2010**.

Delivery Program (Goods)

Whistler's Delivery Program includes mandatory delivery windows outside peak periods, a permitted "Quick Delivery" Program for peak periods, and a localized vehicle permit.

- These measures are related to traffic management rather than security; deliveries to any of Whistler's [Olympic Venues](#) will follow security protocols defined by VANOC (see section *II. Security Protocols for Delivering to Olympic Venues & Adjacent Properties*)
- The permits discussed below are in addition to the vehicle permit required for access to Whistler via the Sea to Sky Highway (see section *V. Permits & Checkpoints on the Sea to Sky Highway*).

1. Mandatory Delivery Windows (Off-Peak)

February 1 to 28

- The delivery schedule is as follows:
- Whistler Village and Upper Village, **midnight to 6 am**
- Creekside and all other areas of the Municipality, **10 pm to 6 am**

No permits are required for delivery during these off-peak periods. There are also no restrictions on the size of the delivery vehicle. Note that these times are for both public roads and private loading facilities. Whistler has suggested that delivery companies consider assigning additional staff to delivery vehicles to maximize efficiency.

2. Games Period Quick Delivery Program

February 1 to 28

Whistler is also developing a Quick Delivery Program for businesses that must receive deliveries during peak times. The delivery schedule is as follows:

- Whistler Village and Upper Village, **noon to 3 pm**
- Creekside, **noon to 3 pm – to be confirmed**
- 3 pm is the deadline for completion of deliveries, not the deadline for getting deliveries started. Any company that has not completed its deliveries by the end of the quick delivery period will have to return to complete deliveries during the off-peak delivery period.

The Quick Delivery Program requires the display of a Quick Delivery permit. These will be available from the municipality beginning in **December 2009** at no cost to qualified companies and are fully transferrable between vehicles.

Quick deliveries will be limited to 16-foot-long cube vans or 16-foot-long box trucks (length does not include the cab). There will be additional rules for quick deliveries, including the use of designated Quick Delivery Zones with a maximum parking time of 15 minutes.

3. Localized Vehicle Permits

February 4 to 10

Certain streets close to Olympic Venues in Whistler Village, Upper Village, and Creekside will only be accessible to local vehicles with a valid localized vehicle permit (LVP) and subject to monitoring at a vehicle checkpoint. Residents and local businesses are eligible for LVPs, which will only be required for 10 to 12 hours a day, usually between 7 am and 5 pm or later. Current information on the Localized Vehicle Permit Program is available on the Whistler Chamber of Commerce [website](#).



4. Useful Links

- Whistler2010 - Goods Delivery During Games Time [webpage](#)
- Whistler2010 - Parking Restrictions [webpage](#)
- Whistler2010 - Getting Around Whistler [webpage](#)
- Whistler Chamber of Commerce 2010 Transportation [webpage](#)



Commercial Carrier Program (Passengers)

The Commercial Carrier Program is traffic management initiative (rather than a security initiative) to manage commercial passenger vehicles on municipal roads in Whistler. It will be in effect February 1 through February 28, 2010 and includes commercial carrier permits and staging areas.

1. Commercial Carrier Permits

Commercial Carrier Permits will be required for all commercial passenger vehicles in Whistler. These will be available in advance of the Games through the Commercial Carrier Coordinator and during Games time from the Private Carrier Transportation Manager or the Whistler Permit Office which will be located at Municipal Hall (4325 Blackcomb Way).

Whistler Commercial Carrier Permit Office Hours of Operation

- December 14 - February 11: Monday through Saturday, 8:30 am to 4:30 pm.
- February 12 - February 28: 7 days a week, 8:30 am to 4:30 pm.

Motor coaches will not be allowed access to Gateway Loop for pick-up or drop-off purposes. Coaches must use only the Blackcomb Way – Montebello zone for loading and unloading of day visitors and the Blackcomb East designated zone for day skiers. Scheduled motor coach carriers (Greyhound and PCL) will be relocated from Gateway Loop to Main Street. Additional information is available by emailing commercialcarrier@whistler.ca

The *Whistler Commercial Carrier Permit Application* can be downloaded [here](#) (jump to page 5 of the PDF file).

2. Commercial Carrier Staging Areas

Dedicated zones will be assigned throughout Whistler for the drop-off and pick-up of passengers. Vehicles using these areas must be involved in active pick up or drop off; no vehicle parking is allowed in these zones. Detailed maps of staging areas are available [here](#) (see page 7 – 10).

3. Useful Links

- Whistler2010 - Commercial Carrier Program [webpage](#)
- Whistler2010 - Parking Restrictions [webpage](#)
- Whistler2010 – Getting Around Whistler [webpage](#)

VII. City of Richmond

The City of Richmond's 2010 Olympic Transportation Plan is now detailed on the City's Getting Around in 2010 webpage. The impact of Games-related road restrictions will be less than in Vancouver and Whistler and limited primarily to the Richmond Olympic Oval and the O Zone Celebration Site in the city's centre.

1. Road Network Changes

Road and lane closures and loading zones are indicated on the City of Richmond 2010 [Transportation Management Plan Map](#). Note the following details:

- Only roads directly around the Richmond Olympic Oval will be fully closed. The Richmond Oval is an official Olympic Venue; for more information, see section *II. Security Protocols for Delivering to Olympic Venues & Adjacent Properties* (there are no businesses located directly adjacent to the venue, so only Olympic Venue protocols apply).
- Some roads, such as Minoru Boulevard between Granville Street and Minoru Gate, will be closed for some portion of the day, while other roads in the Oval and O Zone vicinity will have periods of lane closures to facilitate pedestrian traffic.
- River Road, from Cambie Street to Hollybridge is designated for local traffic only: there is no through traffic.



- There are also [parking restrictions](#) in the O-Zone and Oval vicinity.

2. Useful Links

- City of Richmond 2010 [website](#)



- [Richmond Venue City - Getting Around in 2010 webpage](#)

VIII. Transporting Dangerous Goods

During the 2010 Winter Olympic Games there will be controls on the transportation of dangerous goods (TDG) by road, rail and marine in the areas surrounding both Olympic and non-competition venues. These security controls are the responsibility of the Integrated Security Unit (ISU) of the RCMP, with the involvement of Transport Canada and other organizations. Special provisions for TDG are discussed in the document [Road, Rail and Marine Intermodal Transportation of Dangerous Goods](#) and will apply to 13 controlled access zones from **January 26 to midnight on March 3, 2010**. [Transport Canada's 2010 Interim Order Respecting Transportation of Dangerous Goods](#) provides the official text.

Below is a summary of the restrictions in place for each access zone. Please note that there is no controlled access on roads that form the boundaries of each zone, with the exception of Zone 12 (YVR – see below). For example, access to the Vanterm and Centerm intermodal terminals by truck is available through Clark Drive, which forms part of the boundary for Zone 1 (see section *III. Mostly Business as Usual during Olympics for Port Metro Vancouver*).

There are additional provisions for “business critical” situations where exceptions to the rules may apply.

1. Downtown Vancouver (Zone 1) and Port Metro Vancouver's Vanterm and Centerm (Zone 2)

Special provisions for TDG apply to the downtown core and Port Metro Vancouver's Vanterm and Centerm intermodal terminals:

- All **dangerous goods requiring placards** will be restricted to movement into, around, and through the downtown core between **midnight and 6 am**.
- All dangerous goods transportation by road and rail in a quantity and concentration that requires an Emergency Response Assistance Plan (**ERAP**) will be **prohibited 24 hours a day in the downtown core**.
- All dangerous goods transported by road or rail in Class 1 – Explosives in hazard divisions 1.1, 1.2, and 1.5 and Class 7 - Radioactive Materials will be **prohibited 24 hours a day in the downtown core** (except for medical isotopes included in UN2915, **RADIOACTIVE MATERIAL, TYPE A PACKAGE** that do not require the display of a placard in accordance with Part 4, *Dangerous Goods Safety Marks, of the Transportation of Dangerous Goods Regulation*).
- Other dangerous goods will be **allowed 24 hours a day** on the perimeter road boundaries of the downtown core (Zone 1) and into, through and within Vanterm and Centerm (Zone 2).
- See [Zone 1 Map](#) and [Zone 2 Map](#)

2. Sea-To-Sky Highway and Whistler

Special provisions apply from Horeshoe Bay (Ansel Place) to Pemberton as follows:

- All transportation of **dangerous goods requiring placards** will be restricted to a period between **midnight and 6 am**.
- All dangerous goods transportation by road and rail in a quantity and concentration that requires an **ERAP** will be **prohibited 24 hours a day**.
- See [Zone 3 Map](#)

3. Remaining Controlled Access Zones (including Olympic Venues and Vancouver Airport)

Dangerous goods that require the display of a placard and those that require an ERAP can only be transported between **midnight and 6 am** in these zones. In the case of Olympic Venues, this restriction applies for transportation of dangerous goods into or within a zone of 500 metres from the venue.

Please follow the links for a detailed view of the boundaries of each zone:



- [Richmond Oval → Zone 4 Map](#)
- [UBC Thunderbird Arena → Zone 5 Map](#)
- [Vancouver Olympic Centre → Zone 6 Map](#)
- [Cypress Mountain → Zone 7 Map](#)
- [Killarney Centre → Zone 8 Map](#)
- [Pacific Coliseum → Zone 9 Map](#)
- [Trout Lake Centre → Zone 10 Map](#)
- [Britannia Centre → Zone 11 Map](#)
- [Vancouver International Airport \(YVR\) → Zone 12 Map](#)
Zone 12 **includes the roads that form the boundaries of the zone.** See the map for a description.
- [Richmond \(Southarm\) → Zone 13 Map](#)

4. Business Critical Situations

Exceptions to the restrictions listed above will only be made in “Business Critical Situations” on a case-by-case basis. A business critical situation is a circumstance where a person, partnership, or corporation engaged in commerce, manufacturing, or service is faced with a dangerous goods issue of essential importance with respect to the continued functioning of the business.

5. Contact Information

For more information on TDG requirements, contact the Vancouver 2010 Integrated Security Unit Surface (Rail and Transportation of Dangerous Goods) Technical Working Group:

- Sgt. Dan Guilfoyle – 604-247-8444
- Doug Kittle – 604-666-8771
- **General TDG inquiries can be directed to (604) 666-5228 starting on January 26, 2010.**



6. Useful Links

- Vancouver 2010 ISU [website](#)
- Transport Canada Pacific Region [website](#)
- Transport Canada Vancouver 2010 Interim Order [webpage](#)

IX. Cross Border: Northbound Goods Allowed at Pacific Hwy Border Crossing Only

Canada Border Services Agency (CBSA) has announced that it will process **northbound commercial goods** coming into the Lower Mainland at the **Pacific Highway border crossing only** during the 2010 Winter Olympic and Paralympic Games from **February 12 – 28 and March 12 – 21, 2010**, respectively. Carriers that normally travel to Canada via the Aldergrove or Huntingdon border crossings will need to use the Pacific Highway crossing during these periods.

Note the following for land border crossings:

- All **northbound** commercial goods clearing through the land border in the Pacific Highway District must clear through Pacific Highway Commercial Operations during the 2010 Winter Olympics and Paralympics.
- Carriers who attempt to clear through the Aldergrove or Huntingdon border crossings **will be turned back** and sent to Pacific Highway.
- The Pacific Highway and Peace Arch border crossings are expected to experience 95 percent of daily summer peak travel volume during the Olympic Games. According to the International Mobility and Trade Corridor (IMTC) [Project](#), carriers will likely experience significant congestion travelling both north and south.
- Carriers can monitor border crossing delays by accessing [DriveBC](#) and Washington State Department of Transport ([WSDOT](#)) webpages that provide access to border cameras and information on wait times.

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